

We are committed in providing you with a simple returns process. Our Return Policy extends to 14 days from receipt of purchase. Simply fill in this form and return it with your item/s in their original condition, with tags intact to:

Sydney Dance Company Returns, Level 3, 243 Liverpool Street, East Sydney, NSW 2010.

Name: _____

Contact Email: _____ Contact Phone: _____

Original Order Number: _____ Original Order Date: _____

Please indicate one of the following actions:

Replacement Exchange Refund

Reason for return:

01 – Wrong Sized Item

03 – Wrong Item Sent

05 – Received outside advertised time frame

07 – Other - subject to approval

02 – Damaged on delivery

04 – Wrong Item Ordered

06 – Item not fit for purpose

ITEM(S) BEING RETURNED

Item Code (SKU)	Item Name	Size & Qty.	Price	Reason Code

ITEM(S) BEING EXCHANGED ONLY

(Please fill in the below with the items you would like in your exchange)

Item Code (SKU)	Item Name	Size & Qty.	Price

Please note:

An exchange is only possible if we have the item/s in stock. We will do our best to fulfill your re-order as fast as possible.

If you wish to change the shipping and/or billing address, please provide the information required below:

ITEM(S) BEING RETURNED

New Billing Address	New Shipping Address	New Contact Details

Customer Feedback: _____

Please send all returns and exchanges to the following address:
Sydney Dance Company Returns, Level 3, 243 Liverpool Street, East Sydney, NSW 2010
 Email: se@sel.com.au

Returns Shipping Policy:

If we send you the wrong item, SYDNEY DANCE COMPANY will resend the correct order and not charge shipping. For customer change of mind due to size or colour, your initial shipping charges are non refundable, and you will need to pay the new shipping charge with your new order. To protect yourself you may want to use an insured service to return your goods, as these remain the property of the customer until an email confirmation is sent to acknowledge our receipt of the items/s.